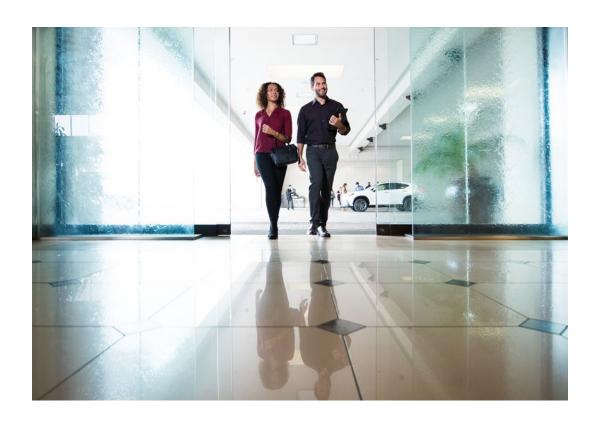


INDUSTRY-LEADING SUITE OF STANDARD BENEFITS AND SERVICES



# FROM A VEHICLE INSPIRED BY DRIVERS, A SUITE OF BENEFITS THAT INSPIRE THE INDUSTRY.

When you buy a Lexus, you're getting more than an exceptionally crafted vehicle, you're stepping into a world-class luxury experience like no other. Every new and L/Certified Lexus includes Lexus Care, an industry-leading suite of standard benefits that goes beyond your Lexus dealership to include exclusive event access, comprehensive roadside assistance<sup>1,2,3,4</sup> and more.



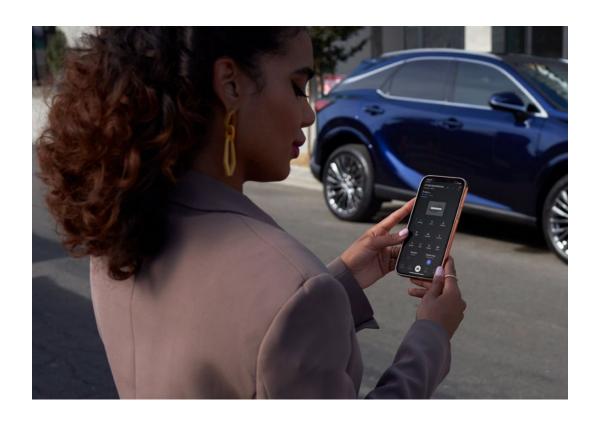
## A HIGHER STANDARD OF STANDARD SERVICE

Experience the highest level of service from the service bay to the highway, and beyond. From offering complimentary scheduled maintenance services, to providing complimentary loaner vehicles and vehicle washes, Lexus Care is how we deliver on our promise to make you feel like a guest in our home—even when you're miles away.



## YOUR PEACE OF MIND IS ALWAYS TOP OF MIND

When it comes to your well-being, premium safety features should be centered around you. That's why every new Lexus includes up to a 10-year trial subscription to Safety Connect, which can automatically call for assistance on your behalf and more. Combined with standard Lexus Safety System+10 on every vehicle, it's just one more way Lexus looks out for the driver.



## CONNECTIVITY THAT HELPS YOU DO MORE

Experience technology that is so intuitive, it feels like an extension of you. Take control of your world via included trial subscriptions that can help you enjoy more entertainment, remotely start your vehicle<sup>11,12</sup> via your smartphone, and so much more. It's the tech you want, exactly how you want it.



## YOUR KEY TO INCOMPARABLE EXPERIENCES

Lexus ownership opens the door to a suite of exclusive experiences that takes you far beyond the driver's seat. Indulge in a number of curated benefits, including VIP event access, elite culinary experiences, complimentary resort credits and more. It's how we help you experience amazing inside your Lexus, and out.

### SELECT A VEHICLE TO VIEW BENEFITS

**NEW LEXUS VEHICLES** 

L/CERTIFIED VEHICLES

### NEW LEXUS VEHICLES

Standard services and benefits include:

### **OWNERSHIP SERVICES**

- 2 complimentary maintenance services<sup>5</sup>
- 4 years/50,000-mile Basic Warranty
- 10 years/150,000-mile Hybrid Battery Warranty<sup>13</sup>
- Up to 10 years/unlimited miles Enhanced Roadside Assistance\*1,2,3 (active Safety Connect<sup>8,9</sup> trial subscription required)
- Up to 10-year trial of Service Connect\*14,15
- Trip Interruption Reimbursement Assistance<sup>16</sup> for emergency breakdown situations
- Complimentary loaner vehicle and vehicle wash<sup>7</sup>

### **SAFETY**

- Up to 10-year trial of Safety Connect\*8,9
- Standard Lexus Safety System+10

### CONNECTIVITY

- 3-year trial of Remote Connect<sup>11</sup>/Enform Remote<sup>12</sup>
- Lexus app
- Sirius  $XM^{\circledast 17}$  Platinum Plan 3-month trial subscription

### **EXCLUSIVE EXPERIENCES** FOR ALL LEXUS OWNERS

Entertainment exclusives, elite culinary experiences, retailer offers, VIP sporting event access, resort credits and more.

<sup>\*</sup>Length of trials vary by model.

### L/CERTIFIED VEHICLES

Standard services and benefits may include:

### **OWNERSHIP SERVICES**

- 4 complimentary maintenance services<sup>6</sup>
- Up to 6 years/unlimited miles Roadside Assistance<sup>4</sup>
- Up to 6 years L/Certified Limited Warranty<sup>18</sup>
- 3-month trial of Service Connect\*14,15
- Trip Interruption Reimbursement Assistance<sup>16</sup> for emergency breakdown situations
- Complimentary loaner vehicle and vehicle wash<sup>7</sup>

### **SAFETY**

- 3-month trial of Safety Connect\*8,9
- Standard Lexus Safety System+10

### CONNECTIVITY

- 3-month trial of Lexus Enform Remote\*12
- Lexus app
- Sirius XM®17 Platinum Plan 3-month trial subscription\*

### **EXCLUSIVE EXPERIENCES** FOR ALL LEXUS OWNERS

Entertainment exclusives, elite culinary experiences, retailer offers, VIP sporting event access, resort credits and more.

<sup>\*</sup>Select L/Certified 2018 or newer vehicle.



### LEXUS.COM/LEXUSCARE

### **BUILD YOUR NEW LEXUS**

### **VIEW LOCAL L/CERTIFIED INVENTORY**

1. New-vehicle Roadside Assistance coverage is for 48 months from your vehicle's in-service date, regardless of mileage. Coverage is provided 24 hours a day, 365 days a year, for vehicles operated in the continental U.S. and Canada. Does not include parts and fluids, except emergency fuel delivery. 2. Enhanced Roadside Assistance, available on select models, requires a Safety Connect trial or subscription. Depends on factors outside of Lexus' control including 4G network availability, cellular connection and GPS signal. Without any one or more of these things, operability may be limited or precluded, including access to response center and emergency support. Service may vary by vehicle and is subject to change at any time. See your Lexus dealer for details and exclusions. 3. BEV 24-hour Roadside Assistance is included for three years, unlimited mileage dealer, or public charging station within 25 miles of disabled vehicle. See Lexus dealer for details and exclusions. Valid only in the continental U.S. 4. L/Certified Roadside Assistance coverage is 24/7 for two years/unlimited miles within the Limited Warranty period. Available in the continental US and Canada. See Lexus dealer for details. 5. Lexus provides complimentary maintenance for your first two scheduled visits at the earlier of 6 months/5,000 miles and 12 months/10,000 miles. See Warranty and Services Guide for details. For Lexus vehicles registered and normally operated in the continental United States, U.S. territories and Canada. 6. L/Certified plan covers next basic factory-recommended maintenance services for 2 years or 20,000 miles, whichever comes first, after lease/purchase date. See Lexus dealer for details. 7. Subject to availability. See your Lexus dealer. 8. Safety Connect depends on factors outside of Lexus' control in order to operate, including cellular network availability, a cellular connection and GPS signal. Without any one or more of these things, operability may be limited or precluded, including Notification activates only in limited circumstances. Services vary by vehicle and are subject to change at any time without notice. Terms of Use apply. Data charges may apply. See Owner's Manual and https://drivers.lexus.com/lexusdrivers/technology/interface. For Lexus' connected services data collection, use, sharing and retention practices, please visit https://www.lexus.com/privacy. A Safety Connect trial is included for up to 10 years on select vehicles with paid Connected Services packages. See your Lexus dealer for details. 4G network dependent. 9. Lexus Enform Safety Connect depends on factors outside of Lexus' control in order to operate, including cellular network availability, a cellular connectior circumstances. Services vary by vehicle and are subject to change at any time without notice. Terms of Use apply. Data charges may apply. See Owner's Manual and https://drivers.lexus.com/lexusdrivers/technology/enform. For Lexus' connected services data collection, use, sharing and retention practices, please visit https://www.lexus.com/privacy. Safety Connect trial period is at no extra cost and begins on the original date of purchase or lease of a new vehicle. Paid subscription required after trial to access the service. 10. Lexus Safety System+ effectiveness depends on many factors including road, weather and vehicle conditions. Drivers responsible for paying attention to their surroundings and driving safely See Owner's Manual for limitations. 11. Use only if aware of circumstances surrounding vehicle and it is legal and safe to do so (e.g., do not remotely start a gas-engine vehicle in an enclosed space or if vehicle is occupied by a child). Remote Connect depends on factors outside of Lexus' control in order to operate, including 4G network availability, a cellular connection and GPS signal. Digital Key also requires Bluetooth Data charges may apply. See Owner's Manual and https://drivers.lexus.com/lexusdrivers/technology/interface for additional details. To le period begins on original purchase or lease date of new vehicle. Paid subscription required after trial (if applicable). Terms of Use apply. 12. Use space or if vehicle is occupied by a child). Lexus Enform Remote depends on factors outside of Lexus' control, including cellular network availability, a cellular connection and GPS signal. Without any one or more of these things, operability may be limited or precluded. Services subject to change at any time without notice. Requires app download/registration and subscription after trial (if applicable). Terms of Use apply. Data charges may apply. See Owner's Manual and https://drivers.lexus.com/lexusdrivers/technology/enform for usage precautions and limitations. To learn the original purchase or lease date of new vehicle. Paid subscription required after trial (if applicable). Terms of Use apply. 13. For Lexus hybrid plug-in hybrid and fuel cell vehicles beginning with model year 2020, hybrid battery covered for 10 years from date of first use or 150,000 miles, whichever comes first. Coverage subject to the terms and conditions of New Vehicle Limited Warranty. See Warranty and Services Guide for details. 14. Service Connect depends on certain factors outside of Lexus' control in order to operate, including 4G cellular network availability, based on the last time data was collected from vehicle and is not real-time data. Services vary by vehicle and are subject to change at any time without notice. Terms of Use apply. Data charges may apply. See *Owner's Manual* and https://drivers.lexus.com/lexusdrivers/technology/interface Connect trial is included for up to 10 years. 4G network dependent. 15. Information provided is based on the last time data was collected from the vehicle & is not real-time data. Lexus Enform Service Connect depends on factors outside of Lexus' control, including an operative telematics device, a cellular connection, GPS signal, & the availability of a compatible wireless network, without which system functionality & availability may be limited or precluded. Service may vary by vehicle & region. Registration required. Subscription required after trial. Service subject to change at any time without notice. Terms of Use apply. Data charges may apply. See usage precautions & service limitations in Owner's Manual and https://drivers.lexus.com/lexusdrivers/technology/enform for additional details. To learn about Lexus' connected services data collection, use, sharing & retention practices, please visit https://www.lexus.com/privacy. The Service Connect trial period is at no extra cost & begins on the original date of purchase or lease of a new vehicle. Subscription required after trial. Service Connect renewal will be included when Safety Connect, Remote Connect, or Destination Assist connected service renewal is selected. Service Connect is not renewable as a stand-alone service 16. All travel protection benefits are valid only if your vehicle becomes inoperable due to mechanical failure of a covered component. Valid  $receipts will be required for reimbursement. \ensuremath{\textbf{17.}}\xspace Trial length and service availability may vary by model, model year or trim. Service will automatically the receipts will be required for reimbursement. \ensuremath{\textbf{17.}}\xspace Trial length and service availability may vary by model, model year or trim. Service will automatically the required for reimbursement. \ensuremath{\textbf{17.}}\xspace Trial length and service availability may vary by model, model year or trim. Service will automatically the required for reimbursement. \ensuremath{\textbf{17.}}\xspace Trial length and service availability may vary by model, model year or trim. Service will automatically the required for reimbursement. \ensuremath{\textbf{17.}}\xspace Trial length and service availability may vary by model, model year or trim. Service will automatically the required for reimbursement and the result of th$ stop at the end of your trial subscription period unless you decide to continue service. If you do not wish to enjoy your trial, you can cancel by calling the number below. All Sirius XM® services require a subscription, each sold separately by Sirius XM after the trial period. Service subject Sirius XM Customer Agreement and Privacy Policy, visit www.siriusxm.com to see complete terms and how to cancel which includes calling 1-866-635-2349. Some services and features are subject to device capabilities and location availability. All fees, content and features are subject to change. Sirius XM, Pandora and all related logos are trademarks of Sirius XM Radio Inc. and its respective subsidiaries. 18. L/Certified Warranty lease date. See Lexus dealer for details