



A COMPLETE SUITE OF  
STANDARD SERVICES  
AND BENEFITS



# FROM A VEHICLE INSPIRED BY DRIVERS, A SUITE OF BENEFITS THAT INSPIRE THE INDUSTRY.

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When you buy a Lexus, you're getting more than an exceptionally crafted vehicle, you're stepping into a world-class luxury experience like no other. Every new and L/Certified Lexus includes LexusCare, a complete suite of benefits that goes beyond your Lexus dealership to include exclusive event access, comprehensive roadside assistance<sup>1,2,3,4</sup> and more.



# A HIGHER STANDARD OF STANDARD SERVICE

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Experience the highest level of service from the service bay to the highway, and beyond. From offering complimentary scheduled maintenance services,<sup>5,6</sup> to providing complimentary loaner vehicles and vehicle washes,<sup>7</sup> LexusCare is how we deliver on our promise to make you feel like a guest in our home—even when you're miles away.



# YOUR PEACE OF MIND IS ALWAYS TOP OF MIND

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When it comes to your well-being, premium safety features should be centered around you. That's why every new Lexus includes up to a 10-year trial subscription to Safety Connect,<sup>8,9</sup> which can automatically call for assistance on your behalf and more. Combined with standard Lexus Safety System+<sup>10</sup> on every vehicle, it's just one more way Lexus looks out for the driver.



# CONNECTIVITY THAT HELPS YOU DO MORE

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Experience technology that is so intuitive, it feels like an extension of you. Take control of your world via included trial subscriptions that can help you enjoy more entertainment, remotely start your vehicle<sup>11,12</sup> via your smartphone, and so much more. It's the tech you want, exactly how you want it.



# YOUR KEY TO INCOMPARABLE EXPERIENCES

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Lexus ownership opens the door to a suite of exclusive experiences that takes you far beyond the driver's seat. Indulge in a number of curated benefits, including VIP event access, elite culinary experiences, complimentary resort credits and more. It's how we help you experience amazing inside your Lexus, and out.

EXCLUSIVE EXPERIENCES

# SELECT A VEHICLE TO VIEW BENEFITS

NEW LEXUS VEHICLES

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L/CERTIFIED VEHICLES

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# NEW LEXUS VEHICLES

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Standard services and benefits include:

## OWNERSHIP SERVICES

- 2 complimentary maintenance services<sup>5</sup>
- 4 years/50,000-mile Basic Warranty
- 10 years/150,000-mile Hybrid Battery Warranty<sup>13</sup>
- Up to 10 years/unlimited miles Enhanced Roadside Assistance<sup>\*1,2,3</sup>  
(active Safety Connect<sup>8,9</sup> trial subscription required)
- Up to 10-year trial of Service Connect<sup>\*14,15</sup>
- Trip Interruption Reimbursement Assistance<sup>16</sup> for emergency  
breakdown situations
- Complimentary loaner vehicle and vehicle wash<sup>7</sup>

## SAFETY

- Up to 10-year trial of Safety Connect<sup>\*8,9</sup>
- Standard Lexus Safety System+<sup>10</sup>

## CONNECTIVITY

- 3-year trial of Remote Connect<sup>11</sup>/Enform Remote<sup>12</sup>
- Lexus app
- SiriusXM<sup>®17</sup> Platinum Plan 3-month trial subscription

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## EXCLUSIVE EXPERIENCES FOR ALL LEXUS OWNERS

Entertainment exclusives, elite culinary experiences, retailer offers, VIP sporting event access, resort credits and more.

\*Length of trials vary by model.

To see individual vehicle benefits, and to learn more, visit [lexus.com/LexusCare](https://lexus.com/LexusCare)



# L/CERTIFIED VEHICLES

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Standard services and benefits may include:

## **OWNERSHIP SERVICES**

- 4 complimentary maintenance services<sup>6</sup>
- Up to 6 years/unlimited miles Roadside Assistance<sup>4</sup>
- Up to 6 years L/Certified Limited Warranty<sup>18</sup>
- 3-month trial of Service Connect<sup>\*14,15</sup>
- Trip Interruption Reimbursement Assistance<sup>16</sup> for emergency breakdown situations
- Complimentary loaner vehicle and vehicle wash<sup>7</sup>

## **SAFETY**

- 3-month trial of Safety Connect<sup>\*8,9</sup>
- Standard Lexus Safety System+<sup>10</sup>

## **CONNECTIVITY**

- 3-month trial of Lexus Enform Remote<sup>\*12</sup>
- Lexus app
- SiriusXM<sup>®17</sup> Platinum Plan 3-month trial subscription\*

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## **EXCLUSIVE EXPERIENCES FOR ALL LEXUS OWNERS**

Entertainment exclusives, elite culinary experiences, retailer offers, VIP sporting event access, resort credits and more.

\*Select L/Certified 2018 or newer vehicle.

To see individual vehicle benefits, and to learn more, visit [lexus.com/LexusCare](https://lexus.com/LexusCare)



[LEXUS.COM/LEXUSCARE](https://www.lexus.com/lexuscare)

[BUILD YOUR NEW LEXUS](#)

[VIEW LOCAL L/CERTIFIED INVENTORY](#)

**1.** New-vehicle Roadside Assistance coverage is for 48 months from your vehicle's in-service date, regardless of mileage. Coverage is provided 24 hours a day, 365 days a year, for vehicles operated in the continental U.S. and Canada. Does not include parts and fluids, except emergency fuel delivery. **2.** Enhanced Roadside Assistance, available on select models, requires a Safety Connect trial or subscription. Depends on factors outside of Lexus' control including 4G network availability, cellular connection and GPS signal. Without any one or more of these things, operability may be limited or precluded, including access to response center and emergency support. Service may vary by vehicle and is subject to change at any time. See your Lexus dealer for details and exclusions. **3.** BEV 24-hour Roadside Assistance is included for three years, unlimited mileage. Roadside Assistance does not include parts and fluids. For out-of-charge vehicles, towing is covered to the customer's home, the nearest Lexus dealer, or public charging station within 25 miles of disabled vehicle. See Lexus dealer for details and exclusions. Valid only in the continental U.S. **4.** L/Certified Roadside Assistance coverage is 24/7 for two years/unlimited miles within the Limited Warranty period. Available in the continental US and Canada. See Lexus dealer for details. **5.** Lexus provides complimentary maintenance for your first two scheduled visits at the earlier of 6 months/5,000 miles and 12 months/10,000 miles. See *Warranty and Services Guide* for details. For Lexus vehicles registered and normally operated in the continental United States, U.S. territories and Canada. **6.** L/Certified plan covers next basic factory-recommended maintenance services for 2 years or 20,000 miles, whichever comes first, after lease/purchase date. See Lexus dealer for details. **7.** Subject to availability. See your Lexus dealer. **8.** Safety Connect depends on factors outside of Lexus' control in order to operate, including cellular network availability, a cellular connection and GPS signal. Without any one or more of these things, operability may be limited or precluded, including access to response center and emergency support. Stolen vehicle police report required to use Stolen Vehicle Locator. Automatic Collision Notification activates only in limited circumstances. Services vary by vehicle and are subject to change at any time without notice. Terms of Use apply. Data charges may apply. See *Owner's Manual* and <https://drivers.lexus.com/lexusdrivers/technology/interface>. For Lexus' connected services data collection, use, sharing and retention practices, please visit <https://www.lexus.com/privacy>. A Safety Connect trial is included for up to 10 years on select vehicles with paid Connected Services packages. See your Lexus dealer for details. 4G network dependent. **9.** Lexus Enform Safety Connect depends on factors outside of Lexus' control in order to operate, including cellular network availability, a cellular connection and GPS signal. Without any one or more of these things, operability may be limited or precluded, including access to response center and emergency support. Stolen vehicle police report required to use Stolen Vehicle Locator. Automatic Collision Notification activates only in limited circumstances. Services vary by vehicle and are subject to change at any time without notice. Terms of Use apply. Data charges may apply. See *Owner's Manual* and <https://drivers.lexus.com/lexusdrivers/technology/enform>. For Lexus' connected services data collection, use, sharing and retention practices, please visit <https://www.lexus.com/privacy>. Safety Connect trial period is at no extra cost and begins on the original date of purchase or lease of a new vehicle. Paid subscription required after trial to access the service. **10.** Lexus Safety System+ effectiveness depends on many factors including road, weather and vehicle conditions. Drivers responsible for paying attention to their surroundings and driving safely. See *Owner's Manual* for limitations. **11.** Use only if aware of circumstances surrounding vehicle and it is legal and safe to do so (e.g., do not remotely start a gas-engine vehicle in an enclosed space or if vehicle is occupied by a child). Remote Connect depends on factors outside of Lexus' control in order to operate, including 4G network availability, a cellular connection and GPS signal. Digital Key also requires Bluetooth connectivity. Remote Connect is included with select paid Connected Services packages. See your Lexus dealer for details. Terms of Use apply. Data charges may apply. See *Owner's Manual* and <https://drivers.lexus.com/lexusdrivers/technology/interface> for additional details. To learn about Lexus Interface's connected services data collection, use, sharing and retention practices, please visit <https://www.lexus.com/privacy>. Trial period begins on original purchase or lease date of new vehicle. Paid subscription required after trial (if applicable). Terms of Use apply. **12.** Use only if aware of circumstances surrounding vehicle and it is legal and safe to do so (e.g., do not remotely start a gas-engine vehicle in an enclosed space or if vehicle is occupied by a child). Lexus Enform Remote depends on factors outside of Lexus' control, including cellular network availability, a cellular connection and GPS signal. Without any one or more of these things, operability may be limited or precluded. Services subject to change at any time without notice. Requires app download/registration and subscription after trial (if applicable). Terms of Use apply. Data charges may apply. See *Owner's Manual* and <https://drivers.lexus.com/lexusdrivers/technology/enform> for usage precautions and limitations. To learn about Lexus' connected services data collection, use, sharing and retention practices, visit <https://www.lexus.com/privacy>. Trial period begins on the original purchase or lease date of new vehicle. Paid subscription required after trial (if applicable). Terms of Use apply. **13.** For Lexus hybrid, plug-in hybrid and fuel cell vehicles beginning with model year 2020, hybrid battery covered for 10 years from date of first use or 150,000 miles, whichever comes first. Coverage subject to the terms and conditions of New Vehicle Limited Warranty. See *Warranty and Services Guide* for details. **14.** Service Connect depends on certain factors outside of Lexus' control in order to operate, including 4G cellular network availability, a cellular connection and GPS signal. Without any one or more of these things, operability may be limited or precluded. Information provided is based on the last time data was collected from vehicle and is not real-time data. Services vary by vehicle and are subject to change at any time without notice. Terms of Use apply. Data charges may apply. See *Owner's Manual* and <https://drivers.lexus.com/lexusdrivers/technology/interface>. For Lexus' connected services data collection, use, sharing and retention practices, please visit <https://www.lexus.com/privacy>. The Service Connect trial is included for up to 10 years. 4G network dependent. **15.** Information provided is based on the last time data was collected from the vehicle & is not real-time data. Lexus Enform Service Connect depends on factors outside of Lexus' control, including an operative telematics device, a cellular connection, GPS signal, & the availability of a compatible wireless network, without which system functionality & availability may be limited or precluded. Service may vary by vehicle & region. Registration required. Subscription required after trial. Service subject to change at any time without notice. Terms of Use apply. Data charges may apply. See usage precautions & service limitations in *Owner's Manual* and <https://drivers.lexus.com/lexusdrivers/technology/enform> for additional details. To learn about Lexus' connected services data collection, use, sharing & retention practices, please visit <https://www.lexus.com/privacy>. The Service Connect trial period is at no extra cost & begins on the original date of purchase or lease of a new vehicle. Subscription required after trial. Service Connect renewal will be included when Safety Connect, Remote Connect, or Destination Assist connected service renewal is selected. Service Connect is not renewable as a stand-alone service. **16.** All travel protection benefits are valid only if your vehicle becomes inoperable due to mechanical failure of a covered component. Valid receipts will be required for reimbursement. **17.** Trial length and service availability may vary by model, model year or trim. Service will automatically stop at the end of your trial subscription period unless you decide to continue service. If you do not wish to enjoy your trial, you can cancel by calling the number below. All SiriusXM® services require a subscription, each sold separately by SiriusXM after the trial period. Service subject to the SiriusXM Customer Agreement and Privacy Policy, visit [www.siriusxm.com](http://www.siriusxm.com) to see complete terms and how to cancel which includes calling 1-866-635-2349. Some services and features are subject to device capabilities and location availability. All fees, content and features are subject to change. SiriusXM, Pandora and all related logos are trademarks of Sirius XM Radio Inc. and its respective subsidiaries. **18.** L/Certified Warranty valid for later of two years after the expiration of 4-year/50,000-mile new-vehicle Basic Warranty or two years from L/Certified vehicle purchase/lease date. See Lexus dealer for details.