

Subscription Service Levels

Safety Plan

- Airbag Deployment Notification
- Stolen Vehicle Location Assistance
- Emergency Services
- Roadside Assistance
- Remote Door Lock/Unlock
- Remote Horn and Lights
- Accident Assist
- Advisor Playback

Directions Plan

- Includes all Safety Plan services
- Driving Directions
- Information/Convenience Services
- Ride Assist (arranging alternate transportation)

Personal Calling^{*4}

(Optional service from OEM Telematics Services available with any level plan)

- Voice command calling
- Stores up to 20 frequently called numbers with name tags
- Can dial numbers downloaded by Lexus Link Advisor
- Access to Lexus Link Advanced Services

Note 1 – General Information

An active Lexus Link subscription (including a signed Lexus Link Service Subscription Agreement) is required in order to receive Lexus Link services. For more information, contact Lexus Link at 1-800-25-LEXUS (1-800-255-3987). Lexus Link services require vehicle electrical system and wireless service to be available and operating for features to function properly. Lexus Link uses existing emergency service providers as well as wireless and satellite technologies. A one-year subscription to the Safety Plan is included with the purchase of a new vehicle. Other plans are available at an additional cost.

Any unused time from the first year of service included in the price of a Lexus Link-equipped vehicle is not transferable. When you sell your current vehicle you may transfer any remaining customer-paid months of service or Personal Calling minutes to your new equipped vehicle. See your dealer or call 1-800-25-LEXUS (1-800-255-3987) for complete terms and conditions.

Note 2 – Limitations of Communications Technologies

This system is only operational in GPS (Global Positioning System) and cellular coverage areas. Services may not be available in an area where the GPS and/or cellular phone signals cannot be received.

Note 3 – Limitations of Remote Services

You'll need your PIN to access some of the Lexus Link services. If, for example, you're locked out of your vehicle or it has been stolen, an Advisor will ask for your PIN in order to provide assistance.

Lexus Link is powered by your vehicle's battery. In order to preserve the battery for starting the vehicle, Lexus Link cannot perform door unlocks, alerts, or vehicle theft location after the vehicle has been off continuously for 48 hours.

Ability to locate stolen vehicles and lock/unlock doors and activate horn/lights will vary with conditions. Lexus Link is unable to remotely lock doors when the vehicle's key is in the ignition and is unable to remotely unlock doors when the vehicle's ignition is in the "ON" position.

Note 4 – Personal Calling Limitations

Personal Calling requires an enabled vehicle, existing Lexus Link service contract, and prepaid calling minutes. Personal Calling and Advanced Services not available in Alaska and some other markets. Calls may be made the the U.S. and Canada only. The Lexus Link voice recognition system may not work with some voices.

Refer to the Owner's Manual or Lexus Link User Guide for more details on the system features and limitations.



THE PURSUIT OF PERFECTION.

* See the numbered notes on the back panel for more information on this service.

Lexus Link Controls^{*1}

Emergency



- Press to make a priority call to Lexus Link Call Center^{*2}
- For life-threatening emergencies only

Services



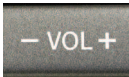
- Contact the Lexus Link Call Center for information and directions
- Record Lexus Link Advisor for later playback

Phone



- Push to use hands-free calling and answer incoming calls^{*4}
- End a call

Volume



- Adjust your Lexus Link system audio volume

Voice Keypad



- Push to enter numeric password, or other number tones for automated phone systems during a call.^{*4}

Using Lexus Link^{*1}

After Airbags Deploy^{*2}

- The Lexus Link Call Center will attempt to call you automatically
- Simply respond to the Lexus Link Advisor – you don't need to press any buttons
- If you don't respond, emergency services may be dispatched

In a Life-Threatening Emergency^{*2}

- Press the Emergency Button
- Explain the nature of the emergency to the Lexus Link Advisor who answers
- Lexus Link can contact the appropriate emergency service provider

When You Need Information/Directions^{*1}

- Press the Services Button
- When the Lexus Link Advisor answers, explain your needs
- End the call by pressing the phone button

For Remote Services^{*2,3}

- Call the Lexus Link Call Center Toll Free Number 1-800-25-LEXUS (1-800-255-3987) from any phone and select the prompt for Lexus Link
- Give the advisor your Lexus Link account number and Personal Identification Number (PIN)
- Explain the remote service you need
 - Remote Horn and Lights
 - Remote Door Lock / Unlock

If Your Vehicle is Stolen^{*2,3}

- Call the Lexus Link Call Center Toll Free Number 1-800-25-LEXUS (1-800-255-3987) from any phone and select the prompt for Lexus Link
- Give the advisor your Lexus Link account number and Personal Identification Number (PIN)
- Explain the situation. A Lexus Link Advisor will assist you with the steps required for filing a police report
- After the report is filed, Lexus Link will attempt to locate your vehicle and report its location to law enforcement

For more detail on system operation, refer to your Owner's Manual or the Lexus Link User Guide.

^{*} See the numbered notes on the back panel for more information on this.

Using Personalized Calling^{*4}

Making a Call

- Press the Phone Button. When you hear "Lexus Link Ready," say "Dial"
- When you hear "Phone number to dial please," say the entire number with no pauses
- Lexus Link will repeat the number and ask "Yes" or "No"
- Say "Yes" to place the call or "No" to try again

Receiving a Call

- When you hear the system ring tone, press the Phone Button to answer

Storing Numbers with Nametags

- Press the Phone Button. When you hear "Lexus Link Ready," say "Store"
- When you hear "Phone Number to Store," say the entire number you wish to store, one digit at a time, with no pauses
- When Lexus Link repeats the number for confirmation, say "Yes" or "No"
- When you hear "Nametag," say the Nametag (ex., "my home")
- When you hear "About to store my home. Does that sound OK?" say "Yes" to confirm or "No" to try again

Making a Call Using a Nametag

- Press Phone Button. When you hear "Lexus Link Ready," say "Call."
- When you hear "Nametag," say the Nametag for the number you want to call (ex., "my home")

Calling a Lexus Link Advisor-Downloaded Number

- Directions Plan customers can request that Lexus Link Advisors download a phone number from their database for you to dial later using Personal Calling. You must have previously downloaded a number for this function to work.
- Press Phone Button. When you hear "Lexus Link Ready," say "Number Recall"

For more detail on the Personal Calling feature and its operation, refer to your Owner's Manual or the Lexus Link User Guide.

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